



Gift Card

TERMS & CONDITIONS

1. Purchasers must provide an identity document or drivers licence and foreign nationals must show a valid passport when buying a gift card.
2. Your gift card will be activated with a rand amount selected by you and shown on the receipt. You can choose an amount between R50 and R5 000 to be loaded onto the gift card. You can use your gift card anywhere at Mall of the North where MasterCard is accepted. A fee may be charged per transaction if used outside of Mall of the North. You cannot draw cash from bank tellers or merchants or ATMs. Your gift card will be closed on the expiry date and the value remaining in the gift card will not be refunded to you. We may choose to revoke your gift card at any time. The gift card is not reloadable. Gift cards are non-refundable.
3. The Consumer Protection Act legislates a validity period of three years for gift cards. Your gift card will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier. Your gift card must be cut in half once the funds have been spent or after the expiry date. You will not be sent any correspondence or statements. We will always be the owner of the gift card. We reserve the right to limit the number of gift cards you may purchase.
4. You will not be able to use the gift card to purchase goods or services over the telephone or internet or pay toll-fees. When you use your gift card you must sign a transaction slip. When you use your gift card, we will process the transaction against your available gift card balance. Merchants are responsible for transactions and are independent of Mall of the North Centre Management, Tutuka and Standard Bank; all of whom are not liable if the merchant does not accept your gift card or if you have complaints about goods or services paid for with your gift card. We are not responsible for any loss arising from any failure, malfunction of electronic facilities or delay in point of sale device or our supporting or shared networks, where applicable, resulting from circumstances beyond our reasonable control. No warranties, purchase protection, insurance, other promises or services are provided. Once you have paid, you cannot stop payment of the transaction. You are responsible for keeping track of the transactions on your gift card. The gift card will not have a PIN.
5. You will not be charged transaction fees for using the card within Mall of the North and you will not be paid interest on funds in the gift card.
6. If you lose your gift card or if it is stolen, you will lose all funds in your gift card. Call 0861 114 093 if you lose your gift card or it is stolen.
7. We may change these terms and conditions without giving you notice. You may not change these terms and conditions.